



ZION Recovery Services, Inc. **Client's Bill of Rights**

You have the right not to be verbally, physically, sexually or psychologically intimidated, abused or harassed. You can expect the social atmosphere of the ZION to be free from expressed attitudes and communication patterns which are derogatory to your dignity and self respect. Physical intervention will be used only as is necessary to prevent you from harming yourself, another individual, staff members or ZION property.

You have the right to refuse services unless such services are required to be given to you by the ZION Recovery Services as directed by a court order.

You have the right to participate in the development of your treatment planning, to be informed of all treatment options, including the option of no treatment.

You have the right to review, with your counselor, those records prepared by the ZION Recovery Services and to receive accurate and easily understood information that enables you to make informed decisions about your treatment.

You have the right to expect privacy within your counseling sessions and confidentiality of your case as established by law. There will be no visitors allowed within the counseling areas when a counseling interview is in session.

You have the right to express your opinions, suggestions and grievances regarding all aspects of the ZION Recovery Services without any form of retaliation. ZION Recovery Services has a fair and efficient process for resolving differences.

You have the right to expect that any contact with you will be at a professional level and consistent with the ZION's goals and objectives. All contacts outside of regular working situations and/or hours shall only be such that it relates to your treatment planning.

You have the right to receive the most professional quality of treatment, appropriately based on your personal needs and the capabilities of this agency.

You have the right to receive treatment. No one shall be refused services due to inability to pay. Arrangements are available.

You have the right to communicate freely and privately with your attorney, physician, family or others significant to you as established by agency policies.